Hello All,

As summer winds down and fall begins, I start to look towards the end of the 2015 year. This has been a busy year for all of us with the Supreme Court voting for the Affordable Care Act in the spring and we have ICD-10 to look forward to in the fall.

One thing that I think about often is all of the employees that we have within Physician Services Group. With almost 950 physicians and ancillary staff, we have a large family in the Continental Division. On occasion, one of our employees will need help in their personal lives.

I receive calls on a regular basis from our employees who have a personal crisis going on in their lives. Something that I am most proud of is the HCA Hope Fund and how it has helped so many of our employees.

The Hope Fund was started almost 10 years ago to help HCA employees who had their lives turned upside down by Hurricane Katrina in the Gulf Coast. People lost everything that they owned from personal belongings to their home. HCA developed the Hope Fund to give people a head start as they began to rebuild their lives. To date, the Hope Fund has helped more than 17,000 employees nationwide.

I have had the opportunity to personally see how the Hope Fund can help people. Following Hurricane Ike, one of our employees had the roof of their home torn off. The Hope Fund was able to assist her with her homeowners insurance deductible so that she could afford to have her roof put back together. Another story that I witnessed was a single mother with two children who were living in their car. The Hope Fund helped them get into an apartment and restart their lives.

The Hope Fund assists our own employees when they are in need. I encourage you to visit the HCA Hope Fund at www.hcahopefund.com and see all of the wonderful things that are happening for our employees. If you want to donate to the Hope Fund, you can do so via direct deposit. If you need assistance, please apply!

I hope that you have a fantastic fall season.

Best,

Todd Evans

Vice President, HealthONE Physician Care

Congrats to Margaret Ireland, for winning the second quarter newsletter quiz prize pack!

Margaret answered all questions correctly and was randomly selected. Click here to take the third quarter newsletter quiz. Please note that PSG physicians are excluded from winning.
Preparation for Change...

Are you ready? ICD-10 transition is coming, effective October 1, 2015. HCA has provided valuable resources as an organization to help our staff and Providers get prepared for this change.

In addition to these central resources, we have many CPC-Certified Coders, about 30 in total, among our practices, Certified Coding Auditors at Division, and a Division Coding Manager who serve as our local resources. Each of these Certified Coders have received more than 40 hours of training each, as they had to be educated in ICD-10 coding across multiple specialties. We are lucky to have these local resources for our practices!

If you were not required to complete any ICD-10 education in Healthstream, but are interested in hearing about the differences between ICD-9 and ICD-10 coding, you are welcome to complete the Healthstream course “ICD-10 Essentials: General Awareness Module 1.” This course gives an excellent overview of ICD-10 coding.

I hope all of these resources have prepared you for what’s to come with ICD-10. We are so lucky to have such rich resources available to us for free within our organization. Good luck with the transition, and let me know how it goes!

For more information or links to the central resources, please visit the ICD-10 page in Atlas (or search “ICD-10” in Atlas).

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Employee Advisory Group

Peer Recognition Program
Do you have a stellar coworker who’s always going the extra mile? Now’s your chance to recognize their hard, committed work! Similar to the old “Gotcha!” program, the EAG launched the “Essential Piece” peer recognition program in September. You can submit your recognition to the EAG email, clinics.EAG@healthonecares.com, or submit a recognition form (found at your practice) to Valerie Curtis via interoffice mail.

Bone Books
The EAG is asking for each clinic to create job-specific “bone books” to assist our hard working float pool in completing each clinic’s daily tasks. These guides should be detailed and role specific to each practice. Ask your managers or EAG representative for more information.

Monthly Activities Calendar
The monthly activities calendar will be posted on the EAG website at PSGemployees.com or via email so keep an eye out for it! The calendar has information on local happenings and EAG sponsored events.

- In the month of August, we collected school supplies and backpacks for donation to the School Partners Program, who service DPS and A Precious Child, an organization that supports disadvantaged children.
- The EAG is also helping support the Light the Night Walk on October 1, benefitting the Leukemia & Lymphoma Society. For information on donating, see the next page of this newsletter. You can sign up to be a part of the PSG walking team by clicking here. We’d love to have you on our team!

Suggestions?
If you have any questions regarding these events or if there’s an event you’d like to add to the calendar, please contact your campus EAG representative or let us know at clinics.EAG@healthonecares.com.

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Stephanie Sturgin
Director of Operations
Meet your 2015 Clinical Preceptors and Save the Dates!

I am thrilled to introduce you to our four new Division Clinical Preceptors who have joined Preceptors Lacy Meyer and Anne Allen! Please welcome Kristen Ackerman NCMA from Aurora Denver Cardiology Associates-Sky Ridge, Paula Alva NCMA from Metropolitan OBGYN, Dana James LPN from Skyline Internal Medicine, and Erin Rapp NCMA from Castle Rock Family Care. In response to staff, manager, and provider feedback from the 2014 Skills Fairs and an overwhelming request for hands-on skill practice, our Preceptors will be offering Education Fairs this year in fourth quarter! We will be reviewing Best Practice Guidelines and expectations for HCA employees on the following skills: Vital Signs, ECG, Medication Administration, Venipuncture, and Point of Care Testing. Following this review will be time for staff to practice these skills in small groups with our preceptors. This will be mandatory for all Medical Assistants, Care Coordinators who perform any of these skills, and Rad Techs with limited scope MA training.

The following dates have been reserved for the Education Fairs. Staff will need to sign up for a two hour block of time and may attend any campus on a first come first serve basis. Practice Managers will receive additional information on the sign up process soon!

<table>
<thead>
<tr>
<th>Date</th>
<th>Campus</th>
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<tbody>
<tr>
<td>October 8</td>
<td>Rose Campus</td>
</tr>
<tr>
<td>October 21</td>
<td>North Suburban Campus</td>
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<tr>
<td>November 24</td>
<td>Sky Ridge Campus</td>
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<tr>
<td>December 2</td>
<td>PSL Campus</td>
</tr>
<tr>
<td>December 16</td>
<td>Swedish Campus</td>
</tr>
<tr>
<td>December 30</td>
<td>Medical Center of Aurora</td>
</tr>
</tbody>
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For the most current information regarding ER wait times, visit HealthONE Cares ER, and then click on “Find average ER wait times for ERs close to you” at the top of the page.

Education & Events
“The Female Triad”
Identify, Prevent and Treat the Cycle in Female Runners
Dr. Fran Faro, OPC
Wednesday, Sept. 30, 6:00-8:00 p.m.
Boulder Running Company - 2500 E. 1st Ave., Denver
RSVP at LoveWhatMovesYou.com

Education Committee Presentation Schedule for 2015
Thurs, 11/5/15 “How To Grow Your Profession II”
(Resume & Interviewing)
7:00-7:30 a.m. Breakfast, 7:30-8:30 p.m. presentation
Jeff Dorsey Conference Room - 2nd Flr., Division Office

Please feel free to contact any of the Education Committee Members: Lacy Meyer, Cathy Church, Sarah Holtzinger, Matt Johns or Celeste Tucker, if you have any questions or suggestions.

Take our Heart and Stroke Risk Assessment Tests

HealthONE Stroke Risk Profiler
A stroke can happen to anyone. Are you at risk? Take this free online assessment to identify stroke risk factors and how to improve them.

HealthONE Heart Profiler
Take the heart risk assessment test to compare your actual age to your heart’s biological age. This test calculates your risk of developing cardiovascular disease and prioritizes your most harmful cardiovascular risk factors.

Payroll Deduction Gift to the Leukemia & Lymphoma Society (LLS)

HCA’s Easy Give payroll deduction system now allows you to donate to LLS with a simple, single sign-on. You may elect to give to LLS, as well as multiple other funds and charities, through payroll deduction as a one-time option or ongoing.

Simply click on Easy Link and enter your 3-4 ID and password or click on “enroll” if this is your first time at the site. Click on “Give Now”, select your agency, then click on “Other Charities”.

For the most current information regarding ER wait times, visit HealthONE Cares ER, and then click on “Find average ER wait times for ERs close to you” at the top of the page.
Float Pool Stats

June 2015:
Utilization: 7,608 hours requested, 5,480 hours covered, 72%
Transfers: Elvia Chavarria to Centennial Occ Med

July 2015:
Utilization: 8,006 hours requested, 5,972 hours covered, 75%
Transfers: Tierney McVey to Rocky Mtn Peds Surgery

August 2015:
Utilization 7,432 hours requested, 6,200 hours covered, 83%
Transfers: Jackelynn Perez-Gonzalez to Colorado Blood Care Institute, Kimberly Abila to Aspen Med Group

Business Development

New Providers:
June:
Mircea Petrina, MD, Aurora Denver Cardiology Associates
Jose P. Pacheco, MD, Aurora Denver Cardiology Associates
Thomas Haffey, DO, Aurora Denver Cardiology Associates
Lauren Linden, CNM, Mountain Vista OB/GYN & Midwifery

July:
Judith Paley, MD, HealthONE Primary Care Float Pool
Annette Kenney, MD, HealthONE Primary Care Float Pool
Clark Kulig, MD, HealthONE Transplant Program
Donald Leung, MD, Rocky Mountain Pediatric Respiratory & Allergy Care with National Jewish Health for Kids
Ronina Covar, MD, Rocky Mountain Pediatric Respiratory & Allergy Care with National Jewish Health for Kids
Nathan Rabinovitch, MD, Rocky Mountain Pediatric Respiratory & Allergy Care with National Jewish Health for Kids
Ryan Maybrook, MD, Aurora Denver Cardiology Associates
Jeremiah McNamara, MD, The OB/GYN Center

August:
Alfredo Rivera, MD, HealthONE Behavioral Health Services
Bruce Lanser, MD, Rocky Mountain Pediatric Respiratory & Allergy Care with National Jewish Health for Kids
Franziska Rosser, MD, Rocky Mountain Pediatric Respiratory & Allergy Care with National Jewish Health for Kids
Kanwaljit Brar, MD, Rocky Mountain Pediatric Respiratory & Allergy Care with National Jewish Health for Kids
Sergio Cervantes, MD, Rocky Mountain Pediatric ENT Assoc.
Jarrell Herod, MD, Aurora Denver Cardiology Associates
Sundeep Viswanathan, MD, Aurora Denver Cardiology Assoc.
Taryn Snyder, PA, Orthopedic Physicians of Colorado
Rodney Lamb, MD, The OB/GYN Center
Tracy Etten, MD, The OB/GYN Center
Rebecca P. Lobell, MD, The OB/GYN Center
Tiffany P. Richason, MD, The OB/GYN Center
Cheryl Mark, NP, The OB/GYN Center
Teresa Rodriguez, PA-C, Colorado Limb Consultants
Sadie H. Sanchez, MD, HealthONE Occ. Med. Centers-Bryant St.
Teresa K. Tanabe, NP, Denver Center for Bariatric Surgery
Jennifer Spriggs, Kansas Physician Group
Shan Shan Jiang, MD, Consultants in Obstetrics & Gynecology
Jared White, MD, OPC-North

New Practice:
The OB/GYN Center

HCA Recognition Program:
HCA has partnered with Incentive Services, one of the country’s leading providers of recognition programs, to offer employees a unique selection of awards to commemorate service anniversaries. On your one-year anniversary, you will automatically receive a gift in the mail. For your three-year, five-year and every five years after that, you will receive an invitation from Incentive Services to select an award from the HCA Recognition Program collection.

We want to show our sincere gratitude for the many contributions you make toward HCA’s success. Thank you for being part of the HCA team! For questions, call the Incentive Services Customer Support line at (800) 337-8914, company code: 9800

“Benefits Are Too Confusing!”
You’ve heard that before, right? Did you know there’s a tool that can help? Employees can find the answers they need with the easy-to-use, interactive, mobile-friendly HCA Benefits User Guide at www.HCArewards.com. After you are logged in, select “Get the most from your HCA Rewards” on the landing page.

New Managers:
Lori Bellamy, PM at The OBGYN Center
Tamra Bower, PM at Neurology Associates of Kansas
Nicole Rey, PM at Women’s Care of Colorado

Promotions:
Meghan Perry, Physician Float Pool Coordinator

Milestone Anniversaries

20 years
Dana M. Smith

15 years
Steve Horan, Mary Wilterdink

10 years
Lindsay Nowlin, Tamara Knispel, Lenny Gehlken, Christopher Dutka
Employee Engagement Survey

80% of you responded and our results are in! The Continental Division Physician Services Group has a 69% Overall Satisfaction rating among its employees. This compares to 73% Overall Satisfaction for all of Physician Services.

Sometime over the next month, your Practice Manager will be partnering with you all on analyzing results, celebrating wins, and action planning around opportunities - all with the intent of ensuring that the Physician Services Group is the best place to work for all of you!

With that in mind, we want you to know that this year we will have a greater focus on the action planning process, and we ask that you actively assist us so that we can implement positive changes to improve the workplace. It is our intent and commitment to give employees a voice in the workplace, and listen to - and act on - those views. Thank you in advance for the role that you will play in this important work and for what you do each and every day!

July Manager Recognition

Leadership members recognized in Manager’s Meeting for great efforts:

Debbie Kidd, Aurora Denver Cardiology Associates
Jennifer Lolley Herivel, Lone Tree Internal Medicine and Pediatrics
Jessica Steinat, Mountain Vista OB/GYN & Midwifery
Maria Herrera, Rocky Mountain Pediatric Neurology & Sleep Medicine
Patricia Dural, Aspen Family Medicine at GVR
Roberta Barolat, Barolat Neuroscience
Shai Newton, Metropolitan OB/GYN

Professional Leaps and Bounds

In July, Tamra Olsen joined the management team in Wichita as the new practice manager overseeing both the neurology service line and Maternal Fetal Associates of Kansas. Previously, Tamra was the Front Office Coordinator and Bariatric Surgery Case Manager for the Via Christi Weight Management clinics responsible for coordinating front and back office operations at multiple locations. She recently graduated with a Bachelor’s degree in Healthcare Administration from Southwestern College in Kansas. Welcome to the PSG Continental Division Tamra!

Angila Pine is the new PSG Controller. With extensive experience as the controller in multiple organizations, most recently Rocky Mountain Urgent Care and Family Practices. At Rocky Mountain Urgent Care, Angila directed the accounting function, treasury management and financial reporting. Angila is married to Darin with one son and they enjoy traveling, gardening and the Colorado outdoors.

Nicole Rey was promoted to Practice Manager at Women’s Care of Colorado this past month. Congratulations Nicole on your hard work and commitment to the practice!
In the late afternoon hours of August 11, we could hear the tornado sirens in the distance. The skies were dark gray but our surroundings were surprisingly calm when a staff member recognized a funnel cloud on the North side of the building. We started to get patients and staff members to the stairs while closing office doors behind us. During the intense situation, patients followed us to the stairs in an orderly fashion and everyone remained calm during the 10-15 minute wait. Eventually the sirens stopped and the outside no longer appeared threatening so the staff and patients began to return to the clinic. As we returned, everyone started looking out the windows and we noticed another funnel cloud, this time on the west side of the building. This funnel cloud was much larger than the first. We could see it spinning while stretching to the ground but this one was now right over The Medical Center of Aurora. We had everyone go back to the stairs and waited for another 15-20 minutes before returning to the clinic. The office staff and physicians really did a great job during this stressful event and as a team, they made sure each patient received the best care possible.

— Keith Strande, ADCA at The Medical Center of Aurora

Things happen folks. DON’T FORGET TO CONSULT YOUR QUICK CARDS. The cards address a variety of emergent issues, all of which have happened in our clinics. Quick Cards should be located in a prominent location available to all staff.

<table>
<thead>
<tr>
<th>Tornado Warning Quick Card</th>
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<tbody>
<tr>
<td>• Tornado Warning – A tornado has been sighted in the area or is strongly indicated by radar. Take shelter immediately.</td>
</tr>
<tr>
<td>• Notify all associates that there is a tornado warning in effect.</td>
</tr>
<tr>
<td>• Ensure all associates are gathered into the designated shelter.</td>
</tr>
<tr>
<td>• If there is not a designated shelter, proceed to the lowest level of the building in a small inner room such as a stairwell or closet.</td>
</tr>
<tr>
<td>• Do not leave the building.</td>
</tr>
<tr>
<td>• Do not use elevators.</td>
</tr>
<tr>
<td>• Do not seek shelter near windows.</td>
</tr>
<tr>
<td>• Do not stay in a vehicle.</td>
</tr>
<tr>
<td>• Get under a table or desk if available. Hold on to the table or desk.</td>
</tr>
<tr>
<td>• Ensure that all associates are low to the floor and protect their head with their hands.</td>
</tr>
<tr>
<td>• Stay tuned to radio and monitor NOAA Weather Radio and/or local radio and TV stations.</td>
</tr>
<tr>
<td>• Remain in shelter until an all clear signal has been given.</td>
</tr>
<tr>
<td>• See HCA Physician Services Disaster Plan p.14</td>
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Other members of the Liver Team include:
- Mark Jones, M.D. - Living Donor Kidney Surgery
- Massimo “Max” Asolati, M.D. - Transplant Surgery
- Ben Vernon, M.D. - Transplant Surgery
- Clark Kulig, M.D. - Hepatology
- Bahir Bilir, M.D. - Hepatology
- Nick Yee, M.D. - Interventional Radiology
- Sara Cheng, M.D. - Liver Anesthesia

The Liver Transplant program will first focus on adult liver disease and will also expand into pediatric liver disease and transplant services through Rocky Mountain Hospital for Children. Learn more here.
Physician Accolades

Aurora Denver Cardiology Associates Add Four New Physicians

Jerrell Herod, M.D.
Dr. Herod served as a resident physician in internal medicine at Duke University Medical Center and as a cardiology fellow at the University of Colorado Denver. He was also a fellow at Yale-New Haven Hospital in Connecticut, where he specialized in advanced cardiac imaging. Outside of medicine, Dr. Herod enjoys biking, watching movies and spending time with his family.

Ryan Maybrook, M.D.
Dr. Maybrook has experience in cardiovascular care as well as general surgery and internal medicine. During medical school at Loma Linda University, he undertook a medical mission trip to Ethiopia where he assisted a family doctor in general surgeries at an outpatient clinic and treated children with polio. Besides spending time with his two young children, he also enjoys playing basketball, skiing, photography, and piano.

Orhan Sancaktar, M.D.
Dr. Sancaktar received his medical training at Ohio State University and has served as a hospitalist at Critical Care and Pulmonary Consultants. He completed his residency in both internal medicine and pediatrics at The University of Illinois at Chicago. During that time, he served as an assistant professor in clinical medicine.

Sundeep Viswanathan, M.D.
Dr. Viswanathan is board certified in internal medicine, echocardiography, nuclear cardiology, cardiac CT, and Vascular ultrasound. He was both a resident and hospitalist at Washington University at St. Louis/Barnes Jewish Hospital, one of U.S. News and World Report’s top 10 internal medicine training programs. In his free time, Dr. Viswanathan is enjoying married life with his new wife, Emily. He enjoys travelling, hiking, camping, and running.

Cardiothoracic Surgery Associates - Patient Comments

“I have had many appointments with many Denver doctors, and most would not be on my recommendation list. Dr. Parker was the most impressive doctor I have ever met. I hope his mother lived long enough to know that he is the son she hoped for.”

“Dr. Sperling and the staff are a cut above any I have ever dealt with.”

“These people gave me a new life. I will never forget them.”

Congratulations Dr. Dabelea!
A video presentation by Dr. Victor Dabelea of Consultants in OBGYN has been selected for a Video Session for this year’s AAGL 2015 AAGL Global Congress. The national association promotes minimally invasive gynecologic surgery and will feature Dr. Dabelea’s video titled “Assessing Ureteral Location in FireFly(TM) Fluorescence Imaging Mode During da Vinci Hysterectomy.”

Dr. Barry Molk of Aurora Denver Cardiology Associates will serve as this year’s Team Cardiovascular Consultant for the Denver Broncos.

Rocky Mountain Youth Sports Medicine physician Brooke Pengel, MD, appeared on the 9News series “Staying in the Game” with Dr. John Torres. Dr. Pengel made three appearances and discussed lacrosse injuries.
Great Steps Walk4NF
On Saturday, August 15th, Maternal-Fetal Associates of Kansas sponsored Great Steps Walk4NF, the Third Annual Neurofibromatosis Network walk, in Sedgwick County Park, Wichita, Kansas.

Neurofibromatosis (NF) is a genetic disorder of the nervous system which causes tumors to form covering the nerves anywhere in the body. They are progressive disorders which affect all races and both sexes equally, and may be associated with deafness, vision impairment, seizures, and cancer. Founded in 1988, the NF Network is the leading national advocating organization for funding research and developing local NF organizations. They seek treatments and a cure for neurofibromatosis by promoting scientific research and improved clinical care, and providing outreach through education and awareness.

Rachael Williams, sonographer at Maternal Fetal Associates of Kansas, was the co-chair for the organizing this year’s event. The walk exceeded last year’s numbers both in terms of the number of walkers and funds raised.

Pictured (from left to right) are Dennis Walker, Rachael Williams, Vicki Perry, April O’Donnell, Amy Debbrecht, Tara Rupke, & Lavon Carter

Sky Ridge Bumps & Babies Event
Women’s Care of Colorado and the OBGYN Center both participated in the Sept. 12 event. Pictured below is Dr. Lara Lane and staff at WCC.

Back to School!
The back to school drive was a success division wide in Denver! We were able to help so many families and organizations here in Denver have the much needed supplies for children in the Denver/Metro area. Here are several pictures of some of the supplies that were raised and a couple of the families we were able to help. Thank you to everyone who helped make this such a success!
...and so is Rocky Mountain Hospital for Children.

While our affiliated doctors have been caring for Rocky Mountain children for decades, our beautiful pediatric hospital is celebrating its 5th birthday.

As the anchor hospital in HealthONE’s system of pediatric care, we’re ready to handle your child’s medical problems — from routine to highly complex — with more than 300 pediatric specialists and the largest neonatal intensive care unit in the region.

Top Five Reasons to Choose Rocky Mountain Hospital for Children

- **FIVE** convenient locations for pediatric ER services.
- Short wait times in pediatric ERs — Text “ER” to 23000 for average wait times.
- Experienced, board-certified pediatric specialists.
- Most extensive pain relief measures for pediatric emergency patients.
- Easy transition in our family of hospitals from pediatrics through adult care.

RockyMountainHospitalForChildren.com